

Darjeeling - 734 101, West Bengal, INDIA.

Phone / Fax: (0354) 2254078

(0354) 2254019

Email: dgc.principal@gmail.com

Feedback From Teachers (2022-2023)

The feedback form is intended to collect information relating to the teacher's satisfaction with the curriculum, teaching, learning, evaluation, and infrastructure.

The feedback received from 109 teachers has been analyzed as below:

Feedback	Response
The courses/ syllabi taught by me have a good balance between theory and applications	Strongly Disagree Disagree Neutral Agree Strongly Agree 0 20 40 60 80
The objectives of the syllabi are well defined	Strongly Disagree Disagree Neutral Agree Strongly Agree 0 20 40 60 80
The books/journals etc. prescribed/listed as reference materials are relevant, updated and cover the entire syllabi	Strongly Disagree Disagree Neutral Agree Strongly Agree 0 10 20 30 40 50 60



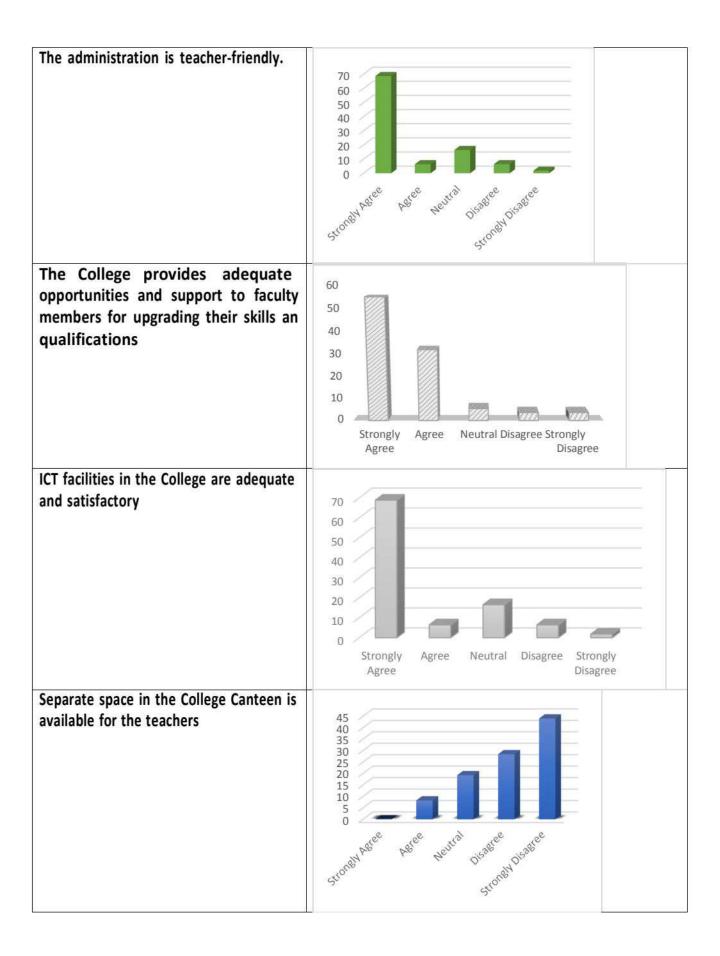
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Coordinator
ICAC
Darjeeling Government College

The courses/syllabi of the subjects taught by me increased my interest, knowledge, Strongly Disagree | 0 and perspective in the subject area Disagree Neutral 7 21 Agree 70 Strongly Agree 20 40 60 80 The College has given me full freedom to adapt to new techniques/strategies of teaching and assessment Neutral Strongly Agree Strongly Disagree Disagree Class tests and internal examinations are conducted as per the academic calendar Neutral Agree Strongly Agree The library has a sufficient number of books for reference. Strongly Agree Agree Neutral . Disagree Strongly Disagree The environment in the College is conducive to teaching and research. Strongly Agree











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Filled in Forms

		Darje	eling Governn	nent College	(Session 2022-20)	23]
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Feedback From Teachers (2021-2022)

This form is intended to collect information relating to your satisfaction with the curriculum, teaching, learning, evaluation, and infrastructure.

The feedback report collected from 112 teachers has been analyzed below:

Feedback	Response
The courses/ syllabi taught by me have a good balance between theory and applications	70 60 50 40 30 20 10 0 Strongly Agree Neutral Disagree Strongly Agree Disagree
The objectives of the syllabi are well defined	Strongly Agree Neutral Strongly Disagree
The books/journals etc. prescribed/listed as reference materials are relevant, updated and cover the entire syllabi	Strongly Agree Agree Neutral Disagree Strongly Disagree



Coordinator IOAC Darjeeting Government College Darjeeting

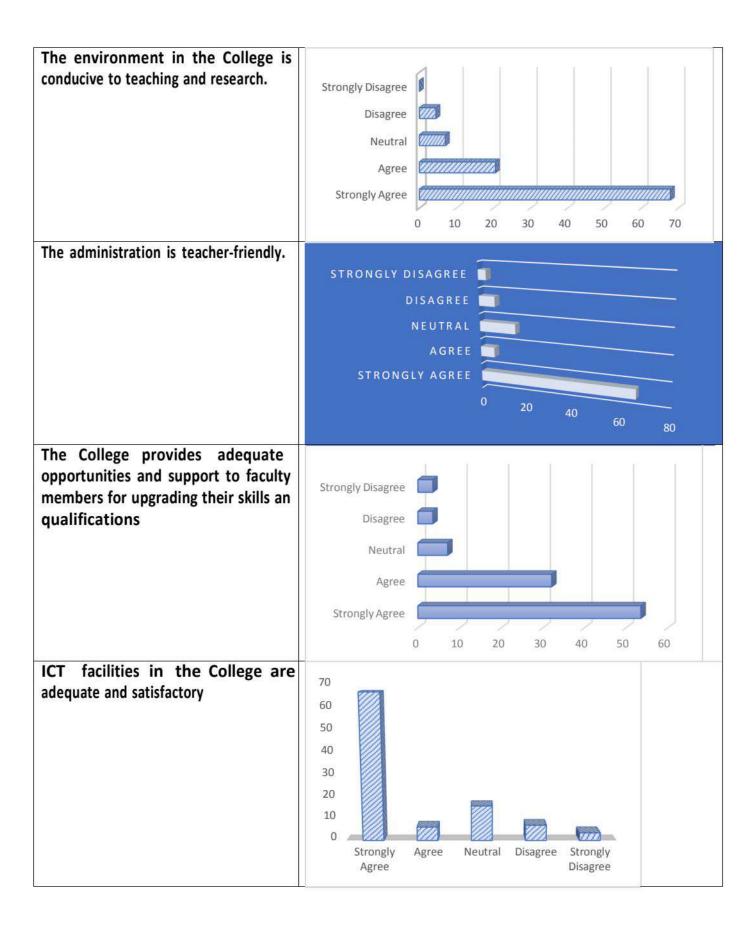
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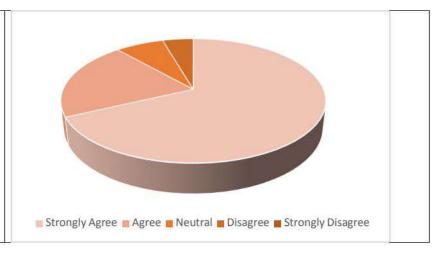
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The IQAC is working well to promote quality in the institutions







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Officerin-Charge

Coordinator ICAC Darjeeling Government College Darjeeling

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Criterion 1.4 - Feedback System

The feedback has been collected for the following years:

2018 - 2019

2019 - 2020

2020 - 2021

2021 - 2022

2022 - 2023

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FEEDBACK FORM FOR STUDENTS

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FEEDBACK FORM FOR STUDENTS DARJEELING GOVT. COLLEGE (2018-2019)

This form is intended to collect information relating to your satisfaction with the completion of the syllabus, teaching-learning-evaluation, and infrastructural facilities of the College. The information provided by you will be kept confidential and will be used as important feedback for quality improvement of the program of studies and the institution.

Yes No Maybe O your teachers provide you with additional study material / notes and other learning inputs for clar inderstanding of the subject? Yes No Maybe	
O you find your teachers interesting and easy to understand? Yes No Maybe O your teachers provide you with additional study material / notes and other learning inputs for clare inderstanding of the subject? Yes No Maybe	ity and
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o the Teachers provide Career Guidance and Assistance?	
Yes No Sometimes	
to the Teachers encourage participation in the discussion in class?	
Always Sometimes Never	
verall experience of teaching learning environment	
Unsatisfactory Very Good Excellent	
7 - 40 - 446 - - - - -	
re The office staff in college is cooperative and helpful? Strongly Disagree Neutral Agree Strongly	
Disagree Neutral Agree Strongly Agree	
ow do you rate the Collection of books, journals and reading material of the college Library?	
Poor Average Good Very Good	
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the Clean drinking water is available in college campus?	
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Yes No Not Sure	
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Government of West Bengal Office of the Principal

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FEEDBACK FORM FOR STUDENTS DARJEELING GOVT. COLLEGE (2019-2020)

This form is intended to collect information relating to your satisfaction with the completion of the syllabus, teaching-learning-evaluation, and infrastructural facilities of the College. The information provided by you will be kept confidential and will be used as important feedback for availity improvement of the program of studies and the institution.

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	Yes	V			Maybe					
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	Do the Teachers er	ncourage	participation in the d	Iscussionir	class?					
	Always		Sometimes	1	Never					
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	Regularly	-	Occasionally		Never		-]		
	Did the teacher tal	se Online	classes during the loc	ckdown?						
	Yes		No	1	Sometime	5]		
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Darjeeling - 734 101, West Bengal, INDIA.

Phone / Fax: (0354) 2254078 (0354) 2254019

Email: dgc.principal@gmail.com

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	frican To	. Introduct	AS SOMEON	DA	RIEEL	INGG	OVT.	COLLE	GE (20	019-20	20)		
1	nfrastr	uctural fo	to collect	involmation rei	ating to	your satis	faction					iching- learning	evaluation.
9	vality i	mproverne	nt of the p	rogram of stud	es and ti	tion provid	led by y	ou will be	kept con	fidential a	nd will be u	iching- learning used as importan	t feedback
						is mariture	CHA						
		N	ame ;										
		Semeste	r:		Sub	ject:	BOTA	NY	C	ourse:	M. Sc.		
F	lease	tick a ma	rk (V) to	e analı trası									
-			101.770	euca nem to	indicat	e your le	vel of a	igreemen option.	t with th	te followi	ng statem	ents by selection	IR the
						- 0000A	prime	epuon.					
	How	much of the 5% to 100	e syllabus	was covered in	the class	in time?		39 2					
	10	578 (O 100	70	705	6 to 84%		55%	to 69%		30% to	54%	Less than	3056
	Doyo	u find you	rteachers	interesting and	anni ta ii	ndamtas d	-			Time			
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	Nate y	Insatisfacto	experier	ice of teaching i	earning e	nvironme	nt of the	e College.					
				Satisfac			Very G				tellent		
	Do yo subject	urteacher ct?	s provide y	ou with additio	nal study	material/	notes a	nd other le	earning in	puts for cl	arity and un	nderstanding of the	he
	L	Yes	~	No			Maybe		T	7			
	Do the	e Teachers	encourse	e participation									
	E	Always		Sometim	n me dis	cussion	Never		1		-		
	Do the	Tarabasa						-	1	1	1		
	To the	Regularly	Use mode	n teaching aids	, PowerP	oint prese		?					
				-			Never						
	Did th	e teacher	take Onlin	e classes during	the lock	dawn?							
	1	Yes		No			Someti	mes	1/	7			
	How d	ld the tead	chers take	the Online class	es?	/							
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	Wern	the Online	Channel	Conferencing	App V	122-1-4					conduct		
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Darjeeling - 734 101, West Bengal, INDIA.

Phone / Fax : (0354) 2254078 (0354) 2254019

Email: dgc.principal@gmail.com

FEEDBACK FORM FOR STUDENTS DARJEELING GOVT. COLLEGE (2020-2021)

This form is intended to collect information relating to your satisfaction with the completion of the syllabus, teaching-learning-evaluation, and infrastructural facilities of the College. The information provided by you will be kept confidential and will be used as important feedback for quality improvement of the program of studies and the institution.

ester:	IV	Subje	ct:_U	mmerce	C	ourse:_/s	s. Con	ı	-
		or each item to indica	approx	riate option.	th the fol	lowing state	ements by so	electing the	
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		hers take the Onli	ne class	2000					
0.00	one	Over video Conferencin App	g /	Sending pre recorded lectu Video	ire	/	No Onli Class we conduct	ere	
. Were	the Online	Classes helpful ar	id under	standable?					
3	es _	No		Maybe					
. Study	Materials	were provided aft	er class						
	es 🗸	No		Sometimes					
7. The t	eachers we	re well prepared a	bout the	e usage of the te	chnolos	v for onl	ine classe	s?	
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Coordinator 10 AC Darjeeling Government College

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Officer-in-Charge



Email: dgc.principal@gmail.com

(0354) 2254019

Phone / Fax: (0354) 2254078

Darjeeling - 734 101, West Bengal, INDIA.

FEEDBACK FORM FOR STUDENTS DARJEELING GOVT. COLLEGE (2020-2021)

This form is intended to collect information relating to your subspection with the completion of the syllabus, teaching

	ester: 711		ject: Michabi	(IA				
P	lease fick a mark (v	Ifor each Item to Ind.	cate your level of an appropriate of		e following state	ements h	selection th	£
1.	Percentage of s	yllabus covered i	n the Online clas	,				
	100%	Around 80%	Arc 50%	und	Less than 50 %			
2.	Did the teache	rs take the classes	regularly?		_			
	Yes	No	Some	times				
3.	<pre>frequency of c</pre>	nline classes take				1 1	-36	
	classes	12-20 classes	/ / / /	29 sses	30-38 classes		>38 classes	
	Lidoses	Classes	Cin	sses	Chases	1-1	Cinases	
4.	How did the te	achers take the O	nline classes?					
***	Over	Over video	ATT STATE OF THE S	ing pre		No On	line	-
	Phone	Conferenc		ded lecture		Class	were	
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5.	Were the Onlin	ne Classes helpful	and understands	ble?				
	Yes	No No	Mayb	e				
6.	Study Materia	ls were provided :	fter class					
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	Conferencia				her			

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UG/PG

Semester

Residence

Stream?

Gender

Malbazan

Government of West Bengal Office of the Principal Darjeeling Government College

Darjeeling - 734 101, West Bengal, INDIA.

Phone / Fax: (0354) 2254078 (0354) 2254019 Email: dgc.principal@gmail.com

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FEEDBACK FORM FOR STUDENTS DARJEELING GOVT. COLLEGE

This form is intended to collect information relating to your satisfaction with the completion of the syllabus, teaching-learning-evaluation, and infrastructural facilities of the College. The information provided by you will be kept confidential and will be used as important feedback for quality improvement of the program of studies and the institution.

PG/Hostel? PA

1. INFORMATION ABOUT THE STUDENT:

B.Sc. (Hank) Subject
Male Session

If Hostel. Then Name

of the Hostel?

			sele	ecting ti	he appropr	iate opti	<u> 272.</u>		ollowing state	
How fre	equently do	you attend	vour da	2. J	Educational I	Feedback:				
Once a we	ek Twice			ice a week	k	Thrice a	week		Regularly (All O	asses) I
Are you	communic	ated in adva	unce abo	out any ch	nanges or can					, ,
res		/	No			Sometin				
Howm	ich of the s	yllabus was	covered	d in the cl	ass in time?		A Long			
85% to 100%		70% to 84%			5% to 69%		30% to		Less than	
									1 30 70	
Are you	r teachers;	available in t	the Dep	artment a	after lecture t					
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Do you	find your te	eachers inter	esting	andesevi	o understand	12				
Yes	17	No	coung.	and casy i	Maybe	11				
	//				1 stayou	SILE.				
Attenda	nce record	is maintain	ed by th	ne teacher	s					
Always	/	Someti			Never					
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Do your underst Yes	teachers p	rovide you w the Subject?	vith add	itional st	idy material ,	/ notes and	other lea	uning inp	uts for clarity ar	nd
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Officer-in-Charge Darjeeling Govs. College Coordinator ICAC Darjeeling Government College Darjeeling

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Phone / Fax : (0354) 2254078 (0354) 2254019 Email : dgc.principal@gmail.com

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	3	3. Administ	rative Infrast	nucturean	d Support			
	W	on and hale	6.1					
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Separate comm	on rooms for girls	and boys ar	e available.					
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Fulfilling the du	ties and responsibi	lities of Cor	mplaint Redre	essal Comn	nittees in th	ne college		
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Coordinator ICAC Darjeeling Government College

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Officer-in-Charge



UG/PG UG1 Stream? Semester JU Gender

Government of West Bengal Office of the Principal Darjeeling Government College

Darjeeling - 734 101, West Bengal, INDIA.

Phone / Fax : (0354) 2254078 (0354) 2254019

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Email: dgc.principal@gmail.com

FEEDBACK FORM FOR STUDENTS DARJEELING GOVT. COLLEGE

INFORMATION ABOUT THE STUDENT:

Subject

This form is intended to collect information relating to your satisfaction with the completion of the syllabus, teaching-learning-evaluation, and infrastructural facilities of the College. The information provided by you will be kept confidential and will be used as important feedback for quality improvement of the program of studies and the institution.

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Coordinator IQAC Darjeeling Government College Darjeeling

Darjeeling Govt. College



Darjeeling - 734 101, West Bengal, INDIA.

Phone / Fax: (0354) 2254078 (0354) 2254019 Email: dgc.principal@gmail.com

Unsarisfactory Satisfactory Very Good Excellent 3. Administrative Infrastructure and Support The office staff in college is cooperative and helpful.
 Strongly Disagree Neur Disagree Neutral Agree Strongly Disagree Agree Collection of books, journals and reading material of the college Library.

 Poor Average Good Average Very Good Support and assistance of the Library Staff Poor Average Very Good Infrastructure of the Laboratory Good Average Very Good Separate common rooms for girls and boys are available. No Not Sure Clean drinking water is available in college campus Yes No Not Sure Amenities and Assistance provided at the college Sports ground Poor Very Good Average Good Canteen facilities Poor Average Good Very Good Pulfilling the duties and responsibilities of Complaint Redressal Committees in the college Yes Maybe Scholarship/free-ship availed?
Yes No Washroom Cleanliness and maintenance Poor Average Very Good Cleanliness and maintenance of college premises Poor Average Very Good Function of Placement cell of the college is Poor Average Very Good Internet facility available in the college campus Yes Maybe V No 4. Extra-Curricular activities Do you take part in any sports activity/cultural event at the college? Yes No Are you satisfied with the equipment, amenities, and assistance available and provided for your practice and training sessions for these activities? Yes No Maybe Are you in NCC/ NSS team? Yes Vo Have you won prizes and awards for winning competitions organized under the Cultural Events/sports and other activities? Yes No Signature of the Student:

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Coordinator IOAC Darjeeting Government College



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Government of West Bengal Office of the Principal Darjeeling Government College

Darjeeling - 734 101, West Bengal, INDIA.

Phone / Fax: (0354) 2254078 (0354) 2254019

Email: dgc.principal@gmail.com

FEEDBACK FORM FOR STUDENTS DARJEELING GOVT. COLLEGE

This fore program

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Coordinator
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Darjeeling Codege
Darjeeling



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Coordinator ICAC Darjeeling Government College Darjeeling

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(0354) 2254019 Email: dgc.principal@gmail.com

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Officer-in-Charge Darjeeling Govt. College

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Darjeeling - 734 101, West Bengal, INDIA.

Phone / Fax : (0354) 2254078 (0354) 2254019

Email: dgc.principal@gmail.com

Criterion 1.4 - Feedback System

Feedback analysis report submitted to appropriate bodies





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Officer-in-Charge Darjeeling Govt. College



Darjeeling - 734 101, West Bengal, INDIA.

Phone / Fax : (0354) 2254078 (0354) 2254019

Email: dgc.principal@gmail.com



Government of West Bengal

Office of the Principal Darjeeling Government College Darjeeling - 734 101, West Bengal, INDIA Phone / Fax : (0354) 2254078 (0354) 2254019 E-mail:dgc.principal@gmail.com www.darjeelinggovernmentcollege.com

Memo No. 185 U-6 24

Date: 21 6 2024

To The Register University of North Bengal, Raja Rammohunpur,NBU Darjeeling -734013 West Bengal

Sub: Submission of Summary of the Feedback taken on Syllabi from Students and Teachers for the Session 2022-2023

Respected Sir.

This is to bring to your kind attention that Darjeeling Government College has taken feedback from the students and Teachers for the Session 2021-2022 and Session 2022-2023. In regards to this feedback submitted to the College, herein is attached the outline of the summary of the feedback received, for your kind consideration and necessary action.

The feedback from the studentshas a satisfactory and positive response to the syllabi and allied issues, albeit there is scope for modifications for its wider applicability. The introduction of career-oriented courses and skill development courses for wider job opportunities will be welcomed by the students.

The teacher's feedback also hada positive response to the syllabus and expressed their satisfaction. The syllabus can impart subject-specific information to the students and help them to go for their higher studies. However, the introduction of the skill and job-oriented courses is the need of the hour, as felt by the teachers.

As the Affiliating University, I anticipate your kind and considerate attention toward the findings observed in the responses mentioned above, and seek your humble concern bydoing the needful.

Thanking You. With regards,

Officer-in-Charge

Darjeeling Government College Darjeeling-734101

Officer to Charge Dericeling Govt. College





Junivellana

Officer-in-Charge Darjeeling Govt. College



Darjeeling - 734 101, West Bengal, INDIA.

Phone / Fax: (0354) 2254078 (0354) 2254019

Email: dgc.principal@gmail.com

ACTION TAKEN REPORT

Based on the Feedback Report from The Students and the Teachers (2022-2023)

After analyzing the feedback reports from the students and the teachers, the following action was taken by the College.

- 1. Most of the students were satisfied with the completion of the syllabus and the study environment, yet the heads of departments were advised to look into the day-to-day activities of the departments to help the students fare better.
- 2. The need for smart classrooms is felt by both the teachers and students. In this regard, the College Infrastructure Committee has already prepared a list of infrastructure submitted by the departments to the College authority for further action.
- 3. The problem of hygiene in the College has been a long-standing problem. The College has only two sweepers (out of 7 posts) who are unable to keep the huge area of the College clean. The maintenance of hygiene in the washroom is the responsibility of the user and the cleaner. Hence the Student Health and Hygiene Committee was asked to raise awareness about their responsibility to the students regularly.
- 4. One of the factors resulting in the sanitation problem was the water connection. The College Authority has installed new connections to solve this problem to some extent and is expected to get more connections shortly.
- 5. For the most important problem of drinking water facilities, the College has received 3 water purifiers from the Department with water connection in the coming year of 2024. It is expected to provide drinking water to almost 80 percent of the students and the teachers.
- 6. To encourage the students into extracurricular activities, the College Sports Committee is asked to keep a regular awareness program and display information on the College Notice board to encourage participation in the overall development of the students.
- 7. The space crunch for the teachers in the canteen has been spoken to the Canteen.
- 8. The College authority has asked College Placement cells to be more active and help students in their career advancement.

IQAC Co-ordinator Dr. Sherap Bhutia Darjeeling Government College Darjeeling-734101 Officer-in-Charge Dr. Projjwal Chandra Lama Darjeeling Government College Darjeeling-734101

For the Drinking Water Problem, three water purifier cum dispenser have been installed in 3 different points of the College



Awareness Programme on Hygiene and the anti-sexual harassment conducted by the Student Health and hygiene Committee and the ICC.







Darjeeling - 734 101, West Bengal, INDIA.

Phone / Fax: (0354) 2254078

(0354) 2254019

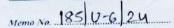
Email: dgc.principal@gmail.com



Government of West Bengal

Office of the Principal Darjeeling Government College Darjeeling - 734 101, West Bengal, INDIA Phone / Fax : (0354) 2254078 (0354) 2254019

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Thanking You. With regards,

Officer-in-Charge

Darjeeling Government College

Darjeeling-734101

Officer in Charge Derjeeling Gove. College





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Phone / Fax: (0354) 2254078 (0354) 2254019

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ACTION TAKEN REPORT

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After analysing the feedback reports from the students and the teachers, the following action was taken by the College.

- 1. The feedback was that most of the students were satisfied with the completion of the syllabus and the study environment.
- 2. The need for smart classrooms is felt by both the teachers and students. In this regard, the officer-in-charge asked the departments to prepare a list of infrastructure needed by the departments to the College Infrastructure Committee College.
- 3. The space crunch for the teachers in the canteen has been spoken to the Canteen.
- 4. To encourage the students into extracurricular activities, the College Sports Committee is asked to keep a regular awareness program and display information on the College Notice board to encourage participation in the overall development of the students.
- 5. As a part of sanitary health of the female students under the able guidance of Officer-In-Charge of DGC, Dr. Prajjwal Chandra Lama, Dr. Subrata Kar (Head, Department of Commerce), Dr. Prabir Sen (Head, Department of Chemistry), Prof. Sheela Karjee (Department of Economics) and Prof. Priyanka Saha (Department of Zoology) joined hands to start this initiative of installing sanitary napkin vending machine and incinerator in the College as a part of menstrual health of the female students and teachers. It must be mentioned here that the machines were not funded by the Government, but rather by the voluntary contribution of the teaching faculties of the College.
- 6. Among the facilities provided to the students, Darjeeling Government College came up with the initiative of providing a "Medical Assistance Room" for the students during medical emergencies equipped with first-aid facilities (wound cleaning solution, cotton, bandage, band-aid, gauze, spirit, red-lotion, hand gloves, masks, towels, painkillers, thermometer) and blood pressure-measuring machine starting November 2023.

IQAC Co-ordinator Dr. Sherap Bhutia Darjeeling Government College Darjeeling-734101 Officer-in-Charge Dr. Projjwal Chandra Lama Darjeeling Government College Darjeeling-734101

Inauguration of Sanitary Pad Vending Machine at the Ground Floor of main College building



Awareness Programme on Use of Sanitary Pad Vending Machine





Sanitary Pad Vending Machine



Incinerator





Inauguration of medical assistance Room at the entrance of the Main College building





Darjeeling - 734 101, West Bengal, INDIA.

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Government of West Bengal Office of the Principal

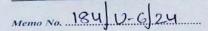
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Darjeeling - 734 101, West Bengal, INDIA

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Date: 21 6 2024

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